

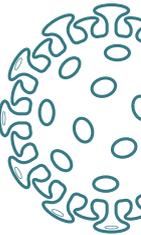
RETURN TO CAMPUS & YOUR COVID TESTING

Updated 03/03/2021

FAQS FOR STUDENTS & PARENTS



- Please check your college email regularly for updates and important information.
- **DO NOT COME TO COLLEGE IF YOU HAVE COVID-19 SYMPTOMS OR YOU ARE AWAITING A TEST RESULT**
- This information sheet covers:
 - Returning to Campus
 - Mass Testing
 - Accessing College Systems from Home (if you are self isolating)



RETURNING TO CAMPUS: MARCH 2021

1. Why are we coming back to learning on campus?

College students are allowed to return to campus and we agree this is best for our students.

2. Will I need to have a Covid test when I come back to College?

We strongly recommend that students take part in mass testing. More information about the testing is below.

3. Who should NOT return to college?

DO NOT come to college if:

- you have any Covid-19 symptoms
- you are waiting for a Covid test result
- You are self-isolating
- You are shielding because you are Clinically Extremely Vulnerable



4. When should I come to college?

Students will return on different dates depending on your campus, course, and age-group. Please check the [website here](#) and click on the section that relates to you.

5. Once I have come back to college, will ALL my lessons be on campus?

Some students will continue some remote learning for a few weeks. We will tell you if this applies to you.

6. I am an A Level student. Will assessment week/ mocks go ahead?

Yes. The date has been put back to w/c 22 March and assessments will be online.

7. Will I need to wear a mask at college?

Yes. You must bring a face covering to college unless you are exempt. You must wear your mask over your nose and mouth while on college campus. This is not optional and will be strictly enforced. The college will not provide masks for students.



8. How are mask exemptions managed?

Students or staff with medical reasons that exempt them from wearing a mask must request a sunflower exemption badge from their senior curriculum manager or another manager on campus. We may need medical evidence.

9. How are you managing safety at college?

- All students and staff must wear masks, unless they are exempt
- Cleaning has been increased
- We have numerous hand sanitiser stations in communal areas and everyone must sanitise their hands when they come into college
- Some large classes have been split
- We will provide regular tests for students and staff

10. Can I hug my friends?

No. We know that you will be happy to see your friends, but we still need to keep a safe distance from each other.



TESTING

We are required to offer regular asymptomatic Covid testing for all students and staff so that we can all return safely to college. This is part of the national mass testing programme. These tests are for people who do not have Covid symptoms.

11. How often should I have a test?

It is recommended that students take a Covid test three times in the first two weeks back at college, then twice a week after that.



12. What does asymptomatic mean?

Asymptomatic means not displaying any symptoms (ie no new continuous cough, no fever, no loss of taste or smell).

13. Why is asymptomatic testing being offered to students and staff?

This is one of several tools being used across the country to get Covid-19 under control. People who have the virus but with no symptoms won't spread the virus unknowingly if they test positive and then isolate.

14. What type of test will be used at college?

Lateral Flow Device (LFD) tests. They are simple and quick. You will receive the result within 20 minutes.

15. Who should NOT have an LFD test?

- If you have any Covid-19 symptoms or you have been in close contact with someone who has received a positive result, book an NHS test here instead: <https://www.gov.uk/get-coronavirus-test>
- If you have previously received a positive result from an NHS Covid test in the last 90 days, even if you have completed your self-isolation period, you must not have a test, as the results may not be accurate.

16. How will I get my tests?

14-19 year-old students. You will be invited to college between 8-12 March to take a test on campus. Look out for your date and time to come in on this [web page](#). You will do the test yourself, with college staff there to advise. You will be offered two further tests on campus over the following two weeks so that you become familiar with the process. After this we will give you tests to do at home.

Adult students, aged 19+ (adult courses). You will be given a batch of tests, with instructions, to take at home on your first day back to campus, and regularly after this point.

SEND students. Your course team will contact you to tell you whether you will take your first test at college or at home, and about ongoing arrangements. Email EHCP@ncclondon.ac.uk with any queries regarding arrangements for SEND students.

17. Will I get instructions?

Yes. Instructions will be available with the tests.

The NHS has also provided this useful video [click here](#).

18. Do I or my parents need to give consent?

We need parental consent for students aged under 16 and SEND students (if they are testing on campus). Your course team will contact you about this. By taking part in testing on campus or at home, you are consenting to testing.

19. I have recently tested positive with a PCR test. Should I take an LFD test provided by the college?

No. If you have previously received a positive PCR result in the last 90 days, even if you have completed your self-isolation period, you must not take a test, as the results may not be accurate.

20. I have had my vaccination. Should I still take regular tests?

Yes, we encourage all students to test regularly. Even if you are vaccinated you may still carry the virus without being aware of this.

21. Can I get tests from college for the rest of my family?

No. We will only have enough tests for our students and staff. It is advised that family members have tests at community locations near to their address.

22. What if I test positive with a Lateral Flow test?

This does not necessarily mean that you have Covid-19 but you must immediately self-isolate at home and order an NHS PCR test. <https://www.gov.uk/get-coronavirus-test>. Everyone in your household must also isolate in line with Government guidance pending the result of your NHS test.

23. How do I report my Lateral Flow test results?

- You must report all results to the NHS. This is a legal requirement. Guidance is provided in your home test kit.
- If you test positive, as well as reporting to the NHS you must email Covid19@ncclondon.ac.uk and tell us your name, campus and student ID number and send us a picture of your test cartridge that shows the positive result. Tell us the date of your positive test and also tell us when you were last at college.

If you haven't already done so, you should book a free NHS test: <https://www.gov.uk/get-coronavirus-test>



- If you test negative you do not need to inform the college

24. Will staff also be having tests?

Yes. We will be making tests available to all students and staff at the college.

25. What if someone in my class tests positive?

We will let you know if you have been in close contact with someone who has tested positive and you will need to self-isolate. Your household does not need to isolate unless you take a test and the result is positive.

26. How long will these arrangements be in place?

We will review arrangements in line with public and Government advice.

ACCESSING COLLEGE SYSTEMS FROM HOME

27. If I am unwell or self-isolating, how do I get into Teams or other systems?

Everything you should need can be accessed from the VLE. To access college apps from home (eTrackr, VLE, Office 365, SkillsForward + more):

- Search for Office.com or Office 365
- Enter your username. This is your college email address: IDNUMBER@students.ncclondon.ac.uk
- Password: Normal password or if you have never logged on before your password will be your date of birth: DDMMYYYY

All the college apps now appear in your College Office 365 portal. Tip – click ‘show more’ if the app you need is not visible straight away.

28. What if I forget my password?



- You need to contact it.servicedesk@ncclondon.ac.uk to reset it.
- Then, you need to update your password by logging into Office365 (<https://Office.com>)
- Login with your email address: studentID@students.ncclondon.ac.uk
- Use your temporary password (provided by it.servicedesk@ncclondon.ac.uk).
- Office 365 will then ask you to reset your password.